

Working with Trauma Quality Mark



What is it?

The Working with Trauma Quality Mark recognises organisations who can evidence they meet a robust, accessible, and supportive set of standards for working with trauma. The Quality Mark is:

- a set of best practice standards in trauma-informed working
- a practical and accessible tool to help organisations review, develop and evidence trauma-informed practice throughout their organisation
- a framework to do a root and branch analysis of trauma informed practice

The benefits of the Working with Trauma Quality Mark

- Enables organisations to reach a consistent standard of trauma informed practice throughout their organisation
- Provides evidence to support funding applications
- Helps build organisation's professional confidence in trauma informed delivery
- Enables organisations to become part of a community of trauma informed organisations

Who is the Working with Trauma Quality Mark for?

Any organisation that works with people – voluntary or statutory. For organisations with multiple sites, who work across a large geographical area/different regions, and/or with staff teams of more than 30, we will discuss how the Quality Mark can be applied to your organisation. Click [here](#) for more information.

How long does it take?

Three months from your start date and approximately 2-3 hours needed per week.

What support is included

- A free information workshop to give an overview of the Quality Mark
- An induction meeting to look at the detail (one per organisation)
- Supporting documentation
- Two support meetings
- Matching with another organisation for peer support
- A detailed Assessment Report and one opportunity for resubmission

How long does it last?

It lasts for 3 years. We invite you to renew before the three years comes to an end.

'Working with trauma' in this context means how an organisation proactively considers and responds to the impact of emotional or psychological trauma upon those you work with and the staff team. It is based on the assumption that it is not necessary to know what trauma someone may have experienced in their lives to work in a trauma informed way.



Working with Trauma Quality Mark



The three levels - Bronze, Silver and Gold

- Bronze - An understanding and awareness of trauma and its impact and organisational plans in place ready to implement trauma informed practice.
- Silver - Trauma informed working is implemented across the culture, practice and environment of the organisation and individual needs and well-being are prioritised.
- Gold - Extensive and embedded trauma informed working practices. It prioritises user voice in strategic decision-making and is a centre of excellence.

Please note: Silver can be done without doing Bronze. Silver must be achieved before applying for Gold. A gap of one year after completing Silver is advised before starting Gold.

The six categories

Bronze, Silver, Gold all have the same six categories:

1. Operational and administrative commitment
2. Trauma Informed standards of leadership and governance
3. Workforce development and human resources
4. Organisation's environment
5. Cultural competency, gender-responsiveness and person-centred approaches
6. Quality assurance

Who has completed the Working with Trauma Quality Mark?

- Women's centres
- Arts organisations
- Drug and alcohol teams
- Witness Care Units and more ...

How much does each level of the Quality Mark cost?

<u>Organisation annual income</u>	<u>Cost per Working with Trauma Quality Mark</u>
Up to £1 million	£2,000 plus VAT
Over £1million - £5million	£3,000 plus VAT
£5 million plus	£4,000 plus VAT

Next steps

- 1) Attend a free short [information workshop](#) to understand what is involved.
- 2) Complete a Self-Assessment Questionnaire to see which level is most relevant to your organisation:
[Bronze Self-Assessment Questionnaire](#)
[Silver Self-Assessment Questionnaire](#)
- 3) Complete an [Application Form](#)

Please contact esthert@onesmallthing.org.uk if you have completed Silver and are interested in applying for Gold.